

## **LANE MEMORIAL LIBRARY CODE OF SERVICE**

- The library public is entitled to easily accessible library collections in a safe, clean, organized, and appropriate environment staffed with friendly, courteous people.
- Each member of the library public is to be welcomed, fairly and courteously, without discrimination.
- Service to the public takes precedence over the library's internal paperwork and internal communications.
- Information given to the library public will be based on verifiable, current sources, clearly communicated, and given in a timely manner.

Approved by the Library Board of Trustees  
April 12, 2001