LANE MEMORIAL LIBRARY
CODE OF SERVICE

• The library public is entitled to easily accessible library collections in a safe, clean, organized, and appropriate environment staffed with friendly, courteous people.

• Each member of the library public is to be welcomed, fairly and courteously, without discrimination.

• Service to the public takes precedence over the library’s internal paperwork and internal communications.

• Information given to the library public will be based on verifiable, current sources, clearly communicated, and given in a timely manner.

Approved by the Library Board of Trustees
April 12, 2001